

## What we do - Locally and at Organisational level



Fontis can help you secure increased involvement and connection between your organisation, its staff and the public.

We can

Support

- provide specialist guidance and support to individual leaders and teams in thinking through and delivering engagement and involvement
- design and support delivery of complex change programmes

Develop

- prepare strategies to increase integration, impact and active involvement of the public (and staff) in the development of the organisation
  - identify and shape critical-path initiatives and projects, including delivery issues
- run creative simulations, change events and scenario planning to
  - test out issues and thinking, and create shared purpose and action
- help develop external relationships locally, regionally and nationally to increase available capacity, expertise and evidence across professional groupings
- develop Board Governance and team development, addressing involvement issues

Add new value

- design and develop internal and external capacity for engagement, participation and involvement at all levels of the organisation
- facilitate access to external funding for involvement skills development and delivery
- create learning and development opportunities with other organisations
- act as a neutral broker on corporate social responsibility issues
- provide mediation support
  - resolving underlying conflicts which arise from or prevent involvement

Evaluate and research

- undertake evaluations of individual programmes or whole approaches in the public and private sectors, including the Annual Statement of Involvement for PCTs
- provide access to evidence in support of involvement and undertake market research